

Estelle Paskausky Pope

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Experience

Head of Digital Programs, Amherst College Libraries, Amherst, MA

March 2017 - present

- Provides vision, strategic planning, overall direction, and prioritization for the library's digital programs, including digital collections, digital preservation, digital scholarship, and the digital repository.
- Plays a leadership role in the creation, curation, management, delivery, and preservation of scholarly, cultural, and administrative digital content across the college.
- Provides expertise and advocates for the department and the library in digital scholarship, digital preservation, and other relevant digital activities across the campus.
- Collaborates with colleagues in Archives & Special Collections, Technical Services, Research & Instruction, IT, and others to achieve the vision and goals of digital programs.
- Promotes digital programs, collections, and services on campus and to broader audiences.
- Supervises the Digital Collections & Preservation Librarian, Digital Library Web Developer, and interns.
- In collaboration with library and IT colleagues, plans for and coordinates the design, implementation, integration, and maintenance of a technological infrastructure for digital collections, digital scholarship, and digital preservation.
- Sets direction and policy for the college's digital repository, Amherst College Digital Collections, and its role in supporting digital collections, the open-access mandate and other scholarly communications initiatives, digital preservation activities, and other needs as they emerge.
- Works with the Director of the Amherst College Press to establish requirements and identify solutions for digital publications and other projects of the Press.
- Works to advance the integration of digital collections, tools, and technologies into teaching, research, and scholarship in the liberal arts.
- Helps shape a vision for digital scholarship at the college, and the library's role in partnering on both classroom-based and longer-term research projects in digital scholarship.
- Partners with faculty, the Press, IT, and other librarians to develop, implement, and provide instruction for scholarly digital projects.
- Manages and advances a variety of digital projects and programs.
- Writes and manages grants to support specific projects.
- Actively participates in outreach activities, committees and work groups of the library, the college, and Five Colleges and regional and national organizations as appropriate.

Associate Director, Douglas D. Schumann Library & Learning Center, Wentworth Institute of Technology, Boston, MA

August 2015 - January 2017

- Develops policies, assessments, and planning for services and resources in the library, including information literacy assessments partnering with campus groups, collection development policies, access services policies, technology innovation planning, and website assessments.
- With team of instruction librarians, provides direction for the library instruction and information literacy assessment programs.

- Supervises implementation of online library interfaces including the website, libguides, and other digital content.
- Manages staff and library operations of library with 15 employees and 35 student employees.
- Makes budgetary recommendations, supervises electronic resource purchases and negotiation.
- With Library Director, oversees personnel issues including staff performance evaluations and hiring.
- Serves on campus and consortial committees including New Academic Programs Review for Wentworth Institute, Academic Collection Development Committee for the Fenway Libraries Online Consortium.
- Adjunct instructor in the First Year Seminar program for the Institute, mentoring and teaching 23 freshman about getting familiar with Wentworth, developing study and time management skills, and planning for college and career readiness.

Key Accomplishments

- With the Library Director, oversaw and contributed significantly to the planning for the library renovation and move in 2015-2016, including working with architects, interior designers, facilities planners, construction managers, and movers. Providing oversight for integration of technology into the new library design, and developed partnership with IT department in co-delivering services within the library.
- Coordinated library website redesign and upgrade to libguides 2.0, and implementation of EBSCO Discovery Service interface, including planning, assessment, and design.
- Partnered with faculty and departments to promote library and campus collaboration, including working with Digital Humanities faculty to bring exhibits to the library and work closely with their students, working with the Department of Assessment and Department of Architecture in developing customized rubrics for masters students, and the Department of Career and Professional Education in creating a for-credit course outline and learning outcomes that incorporates library, information, and digital literacy.

Head Librarian, Digital Research & Instruction Services, Boston College Libraries, Chestnut Hill, MA

January 2014 – August 2015

- Lead development of the new Digital Research department, including hiring, project management, research & development, technology capacity building, vision, and direction for digital scholarship initiatives.
- Organized efforts of reconfigured Instruction Services department, including library initiatives related to the reference desk, website redesign, social media presence development, professional development for instruction librarians, and engagement with faculty and teaching and learning staff.
- Supervise team of 5 professional librarians, 3 department support staff, graduate student interns and 15 student employees.
- Provided direction for digital scholarship support and engagement between the libraries, BC faculty and campus stakeholders, partnering with Center for Teaching Excellence and the Institute for the Liberal Arts.
- Coordinate establishment of Digital Studio in O'Neill Library to complement digital scholarship initiatives, in cooperation with Information Technology Services, with cutting-edge technology resources and training for students, faculty, and staff.
- Represent libraries on Information Technology, Instructional Technology, and faculty committees, including Website Task Force, Blended Learning faculty program, MediaKron

development partners, Canvas library support and LTI integration, streaming media and lecture capture, classroom technology tools.

- Provided oversight for instruction activities for subject librarians, including training & professional development, curricula development and assessment, library orientation activities, and outreach efforts, including marketing and social media strategies.

Key Accomplishments

- Provide leadership in the partnership between ITS and the libraries to co-locate services in O'Neill Library, in the Learning Commons and Digital Studio spaces, including staff integration, planning, and project management support.
- Conducted review of BC instruction program curricula in light of the ACRL Framework for Information Literacy, and developing new online, self-guided library instruction course.
- Creation of workflows, process documents, and documentation to aid in the successful implementation of our early digital scholarship projects, enabling successful project starts with the English, Fine Arts, Irish Studies, and Music departments.
- Development of many new department initiatives in conjunction with department staff, including the Instruction Forum monthly gathering, a peer assessment of instruction learning community, a digital scholarship learning community, and a campus-wide BC Digital Scholarship interest group.

eLearning Coordinator, Coconino Community College (CCC), Flagstaff, AZ

September 2012 - January 2014

- Managed the eLearning Department, consisting of Online Learning, Teaching and Learning Center (TLC), and Library Services, including staff supervision, program development, budget coordination, project management and outreach.
- Oversight for learning management system and instructional technology, collaborating with faculty, student support services and information technology professionals.
- Administer faculty Online Course Development stipends, providing course design and pedagogical support, and supervising course review process.
- Serve as a member of the Academic Affairs leadership team, including strategic planning, grant-funded activities and continued assessment of curricular offerings.
- Provide supervision and guidance to the CCC librarian in furthering campus instruction, online presence, and library partnership outreach and marketing.
- Supervise 2 full time staff directly, along with 5 student employees.

Key accomplishments

- Successfully integrated the library and online learning departments into a new combined unit, eLearning, positioning both areas for stronger impact on student success.
- Administration of key projects in the US Department of Labor TAACCCT grant including online course development, implementation of a campus-wide video platform software, and development of video/sound recording studio.
- Promoted alliance with the Information Technology Services departments at CCC and at Northern Arizona University to accomplish unique inter-campus computer login for CCC students at NAU's Cline Library.
- Implementation of new learning management system, Canvas, including all faculty training, course migration, student support planning, marketing and project management.
- Coordinated the renovation and redesign of the Teaching and Learning Center and the library office location.
- Creation of Faculty Technology training program to promote excellence in teaching and learning with technology, including semester-long Teaching with Technology series presentations by faculty and technology experts.

- Development of college-wide Shared Governance model for all employees, as part of duties while serving on the College Council in 2012-2013.

Library Resources Coordinator, Coconino Community College (CCC), Flagstaff, AZ

July 2010 – August 2012

- Managed all operations of community college library services, including library budget and planning, as well as providing oversight, assessment and development of the shift from physical to online library.
- Served as campus representative for ongoing collaborative library services partnership with Northern Arizona University (NAU).
- Provided all reference and instruction support for campus, including more than 50 instruction sessions per year, customized research and reference support for campus.

Key Accomplishments

- Served as first librarian for the CCC/NAU Library Partnership, fostering ongoing collaboration and communication regarding the intergovernmental agreement for the delivery of library resources and services with Northern Arizona University.
- Completed a year-long pilot program for faculty use of iPads for professional development and instructional support. Worked closely with information technology services, faculty development, and individual faculty members to achieve results.
- Implemented college Virtual Resource Room of Self-Study documents for the 2011 CCC Higher Learning Commission accreditation review, with plan to create online archives with the digitized documents.
- Initiated the streaming films pilot project, a collaboration with Northern Arizona University's Cline Library to provide CCC faculty with access to digitization services and streaming films for use in their pages in our learning management system.

Reference/Systems Librarian, Southern Connecticut State University, New Haven, CT

August 2008 – June 2009

- Oversight of technology use, planning, and integration in Buley Library, and chair the Library Faculty Technology Committee, in a consortial, multi-campus environment.
- Subject Liaison to Computer Science, Nursing, Public Health, including collection development, materials budgets, working with faculty representatives, and providing library instruction, reference services and research assistance.
- Served as webmaster for library website, communicated effectively with campus IT, inter-campus library systems staff, and external vendors to troubleshoot and resolve technical issues.
- Coordinator for RefWorks, bibliographic management software, including account maintenance with vendor, system support, training and documentation.

Key Accomplishments

- Co-coordinated Lincoln Bicentennial exhibit, including event planning and digitization, for Hilton C. Buley Library.
- Participated in Nursing Program Review, regarding nursing library resources and services.
- Served as Library Mentor for Graduate Research Fellows Class of 2009, providing advanced research support for graduate level nursing students.

Systems Librarian, Yale University, New Haven, CT

October 2005 – August 2008

- Systems administration for library database systems (MetaLib, SFX, and library catalog user interface), work entailed coding system customizations in HTML, CSS and Javascript,

coordinating upgrade preparations, implementing new tools, communication with vendor, maintaining usage statistics, working with stakeholders and supervising student employees.

- Technical consultant for online finding aids database, helping area libraries to update EAD encoded finding aids for ingest in the database, in reviewing the interface development, and in supporting centralized workflows for ongoing finding aids encoding.
- Project management for the revised Collection Analysis Tool, a locally developed program to analyze data for Yale's 11 million volume collection, including chairing a focus group of librarians and oversight of interface design and assessment in conjunction with computer programmers.

Key Accomplishments

- Served as chair of the Standing Committee on Professional Awareness, administered internal grants to library faculty in support of professional development, and coordinated the first Library School Day event, managing a diverse group of staff from various departments in the work of this committee.
- Implemented the SFX A-Z Journal Titles list on the library website, coordinating with vendor, library staff, testing interfaces and providing project management.
- Initiated project to integrate Web 2.0 technology/user interface improvements with MetaLib, SFX, library research guides and other websites. Working with public services librarians, catalog librarians, and programmers to develop solutions through XML feeds, RSS feeds, dynamic content display and subject taxonomies that cross multiple system platforms

Digital Library Systems Analyst, Boston College Libraries, Chestnut Hill, MA

June 2003 –September 2005

- Managed the development of digital library projects, working closely with faculty and Instructional Technology staff, maintaining archives of digital files and best practices for digitization techniques, and supervising the digitization and digital archiving of primary materials.
- Coordinator for digital asset management system implementation at Boston College (Ex Libris' DigiTool), including system management, web interface customization, data loads, digital preservation planning and collaboration with project stakeholders.
- Served as a member of the campus-wide eLearning and eTeaching Advisory Group, representing library information technology in eLearning initiatives.
- Supervised library digital production facilities and managed 2 student employees.

Key Accomplishments

- Implemented the first BC institutional repository DigitalCommons, served on review committee testing multiple institutional repository systems, instrumental in developing and adding initial content to DigitalCommons.
- Established BC's early efforts with XML encoding of EAD (encoded archival description) finding aids. This included all XML and XSLT encoding, as well as training for staff and integration of finding aids in DigiTool and with digital collections.

Technology Consultant, Academic Technology Services, Boston College, Chestnut Hill, MA

June 2001 – June 2003

Managed the desktop support for the Boston College Libraries, including special technology projects, troubleshooting, server maintenance, computer backups and computer security. Coordinated technology purchases, system requirements and university-wide information technology initiatives in the libraries. Worked as part of a team of campus-wide technology consultants, collaborating with Information Technology Services on campus-wide technology projects including network routing, computer replacement, and email upgrades. Supervised undergraduate and graduate student employees.

Freelance Web Designer

Fall 1999- Fall 2003

Served as webmaster for the Comparative Theology Program (2000-2003) at Boston College and the COV&R (Colloquium on Violence and Religion) 2000 meeting website. Worked with Theology Department and Carroll School of Management to design and implement faculty webpages.

Education

M.L.I.S. Library and Information Science, Simmons College, Boston, MA.

M.A. Biblical Studies, Department of Theology, Boston College, Chestnut Hill, MA.

B.A. Religious Studies, Individualized Major Program, Minor: Linguistics, Honors Scholar, University of Connecticut, Storrs, CT.

Presentations and publications

- "[Return of the Repository Rodeo](#)," panelist, Open Repositories 2018, Bozeman, MT.
- "[Little ideas for big data](#)," 24/7 talk, presenter, Open Repositories 2018, Bozeman, MT.
- "How Hamlet helped me become a library "techie"," **author**, essay, [We Can Do I.T. - Women in Library I.T.](#), Litwin Press, 2018.
- "[Digital Preservation: The Fedora Community Approach via Standards and Specifications](#)," **panelist**, Coalition for Networked Information winter meeting, Washington, D.C., December, 2017.
- "EPIC Architecture: Building technology into library space redesign to support student access, collaboration, and innovation," **presenter**, DLF Forum, Pittsburgh, PA, October 2017.
- "Coconino Community College Goes Online: Navigating Remixed Professional Identities in a Reimagined College Library," **presenter**, ACRL New England, Burlington, MA, May 2017. http://scholarworks.umass.edu/cgi/viewcontent.cgi?article=1044&context=acrl_nec_conf
- "Re-envisioning first-year writing instruction and beyond," **presenter**, New England Library Instruction Group Annual Meeting, Smithfield, RI, June 2015. <https://www.slideshare.net/estellep/nelig-presentation-6-2015>
- Canvas and the Library, **co-presenter**, Canvas Regional Users group meeting, Boston, MA, December 2014.
- "The new Coconino Community College library: a librarian, collaborative library services and an online library," peer-reviewed chapter **author**, *How to Thrive as a Solo Librarian: Tips for Librarians Running Libraries Alone*, Scarecrow Press, 2012. <https://rowman.com/ISBN/9780810882133>
- "Let the Data Talk: Communicating Assessment Results to Stakeholders," **panelist**, ALA LLAMA MAES program, ALA Annual Conference, Anaheim, CA, June 2012.
- "Social (Librarian) Studies: Promoting online library services as a solo librarian," **panelist**, *Power to the Patron: from Systems to Services*, Library Journal Virtual Tech Summit, December 8th, 2011.
- "Creating a Bridge across the Higher Education Divide: Partnering to provide Library Services to Community College Students," **co-presenter**, poster, ACRL 2011, Philadelphia, PA, March 2011. <https://www.slideshare.net/bas44/acrl-2011-poster-presentation-creating-a-bridge-across-the-higher-education-divide-partnering-to-provide-library-services>
- "New Mom on the Job," article author, *Info Career Trends*, March 2008. https://web.archive.org/web/20100102180120/http://lisjobs.com/career_trends/?p=52
- "Web Services and Your Future OPAC," **presenter**, Northeast Endeavor User's Group annual meeting, Worcester, MA, July 2006.
- "Voyager's Circulation Self Check Out: The underutilized Voyager tool," **presenter**, Voyager EndUser's annual meeting, Chicago, IL, April 2006.
- "Managing the Metadata Morass: Applying Cataloging Skills Beyond the Traditional Catalog," **panelist**, NETSL Annual Conference, Worcester, MA, April 2005.

- “DigiTool at Boston College,” **presenter**, Ex Libris web seminar, international audience, October 2004.
- “Alessandro Kraus Pamphlet Digitization,” peer-reviewed **presenter**, ACM/IEEE Joint Conference on Digital Libraries, Tucson, AZ, June 2004. <http://doi.acm.org/10.1145/996350.996441>
- “DigiTool and JPEG2000,” **presenter**, North American Aleph Users Group (NAAUG) annual meeting, Cambridge, MA, June 2004.

Professional Activities

- IMLS grant, “[Designing a Migration Path: Assessing Barriers Upgrading to Fedora 4.x](#)” **advisory board member**, 2018-2019.
- “Building a multilingual children’s book collection,” Amherst College interterm course and story hour event, 2018, **co-instructor and convener**.
- Fedora Steering Group, **elected member**, 2017- 2020
- Fedora Leadership Group, **member**, 2017 - present
- [Digital Forensics for Archivists: Fundamentals](#), participant, Society of American Archivists training, Amherst, MA Summer 2018. Digital Forensics introductory level training
- [Using and Extending Fedora](#), workshop participant, Open Repositories 2018, Bozeman, MT.
- “Leadership for Digital Professionals,” week-long training for the Five Colleges based on the Leading Change institute, **participant**, January 2018
- UX Lightning Round World Usability Day, **presenter**, Simmons College, November 2016
- Harvard Leadership Institute for Academic Librarians, Harvard Graduate School of Education, **participant**, Cambridge, MA, July 2016
- Digital Scholarship Learning Community participant, Boston College Libraries, summer 2015.
- **Editor-at-Large**, DH+Lib, <http://acrl.ala.org/dh/>, February 2015
- ARL Assessment conference, Seattle, Washington, attendee August 2014
- Sloan Consortium Emerging Technologies for Online Learning Symposium, Las Vegas, NV, attendee, April 2013.
- Southwest Institute for Teaching and Learning, Northern Arizona University, attendee, 2011, 2012 and 2013.
- Arizona Library Association workshop, **attendee**, “Digital Divide to Digital Inclusion - Increasing Access for Native and Latino Communities,” November 2011.
- Coconino Community College Leadership Academy **graduate**, February – May 2011.
- Lincoln Bicentennial exhibit, **curator**, 2009, Hilton C. Buley Library, Southern Connecticut State University.
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- School for Scanning, Northeast Document Conservation Center, Chicago, IL, attendee, April 2004.
- XML/XSL/TEI Training, University of New Brunswick, Canada, attendee, August 2003.
- Advanced XSLT Training, University of Virginia, attendee, July 2003.

Technology Aptitudes

- Familiarity with and ability to learn/use web design, user interface and development tools
- Comfort with editing, manipulating and creating image files in Photoshop and similar image and multimedia editing tools
- Familiarity with relational databases, querying languages, metadata creation and information architecture
- **Tools/standards/technologies used:** html, Markdown, CSS, Javascript, Perl, PHP, XML, XSLT, EAD, TEI, MODS, Google map tools, Adobe Creative Suite, Photoshop, JPEG2000, OCR softwares, Camtasia, Jing, Captivate, RefWorks, Blackboard, Canvas, LTI development, SCORM, github, Sharepoint, Unix, VI editor, MySQL, Oracle, SQL, relational databases, Microsoft Office Suite, Prezi, video and audio recording, social media tools, blogs, RSS, digital photography.

Interests

Writing, painting, knitting, hiking, reading, especially nonfiction books on history, science and mindfulness.